



STREETVET

Volunteer Agreement

Volunteers are an important and valued part of StreetVet. We appreciate that you have chosen to volunteer for us and we will do our best to ensure that your volunteer experience is enjoyable and rewarding and that you feel well supported.

As a volunteer, we ask that you:

- ❖ Read all relevant documentation before you start your role to ensure you are prepared for your volunteering with StreetVet
- ❖ Complete any training that is relevant to your volunteering role
- ❖ Undertake your volunteering activities with enthusiasm, dedication and commitment
- ❖ For our outreach volunteers, commit to volunteering at outreach, a minimum of once every three months to provide consistency for our clients
- ❖ Be positive about and support the charitable work of StreetVet
- ❖ Follow our policies and procedures including Health and Safety, Safeguarding and GDPR.
- ❖ Respect our clients and approach their individual situations with understanding and compassion (outreach volunteers)
- ❖ Let the Volunteering Team know if you have any concerns, questions or feedback

In return, we will:

- ❖ Introduce you to how our organisation works and your role within it
- ❖ Provide you with relevant policies, procedures and handbooks
- ❖ For our Outreach Volunteers, offer you the opportunity to shadow an outreach clinic as part of your induction to give you an understanding of the volunteering activities involved in your role.
- ❖ For Central, Hostel and Community Fundraising Volunteers, offer you a comprehensive induction specific to your role
- ❖ Provide you with relevant training for your role
- ❖ Create a positive and rewarding volunteering experience
- ❖ Provide high quality support

- ❖ Ensure your health, safety and welfare during your volunteering (with relevant policies and risk assessments in place)
- ❖ Reimburse agreed expenses
- ❖ Respect and listen to your feedback and keep you informed of any changes we implement
- ❖ Keep you up to date on information relevant to your volunteering and share charity wide news

This agreement is in honour only. It is not intended to be a legal binding contract, and either StreetVet or the volunteer may end the agreement if they wish to do so.